

Poštovane kolegice i kolege,

Radna grupa EFLM *Postanalytical Phase* u saradnji sa *European Organisation for External Quality Assurance Providers in Laboratory Medicine* uputila je poziv svim medicinskim laboratorijama u zemljama članicama EFLM za učesće u ispunjavanju upitnika, koji se odnosi na procese ekstra-analitičkih faza rada medicinskih laboratorija, načinu saradnje sa kliničarima u izboru testova za laboratorijska ispitivanja i interpretaciji laboratorijskih rezultata.

Ispred DMBS i kao Nacionalni koordinator ovog ispitivanja molim Vas da ispunite upitnik na <https://www.surveymonkey.com/r/labsforbetterutilization>.

Dovoljno je da upitnik iz svake laboratorije ispuni po jedan biohemičar (načelnik ili imenovani biohemičar).

Rezultati ankete su poverljivi.

Ukoliko želite da dobijete povratnu informaciju o rezultatima ispitivanja, u istom dostavite svoj kontakt-mail adresu.

Molim Vas da upitnik ispunite u narednih 15 dana.

U prilogu Vam dostavljam Pozivno pismo za ucesce u ispitivanju.

S poštovanjem,

Prim. dr sc Zorica Šumarac
Predsednik DMBS

31. 03. 2017. godine

Survey on extraanalytical activities of laboratories to support better clinical utilisation of laboratory tests in patient care

INVITATION TO LABORATORIES to participate in the survey

Dear Colleague,

31. 03. 2017.

We would like to invite your laboratory to participate in an international survey on extraanalytical activities of laboratories.

Why should you fill in this questionnaire?

- Because the questionnaire collects information on laboratory activities trying to maximise the effectiveness of laboratory testing and demonstrate that our profession is essential in good patient outcome.
- Because the questions are about if and how we –specialists in laboratory medicine - assist clinicians 1) in finding laboratory tests that best can answer their clinical questions and 2), in interpreting the laboratory results
- Because, despite lot of discussion on the importance of extraanalytical activities, we hardly know anything about these activities of laboratories. Without knowing state of the art, no strategies for further improvement in the field can be developed.
- Because you will get a detailed feedback report where you can compare your results with other laboratories in Europe.

Who do we expect to fill in this questionnaire?

- We would like to see the practice in the extraanalytical phase of as many laboratories as possible in each participating country.
- One completed questionnaire is expected from each participating laboratory.
- Preferably the head or the deputy of laboratories who has general overview of the usual workflow of the laboratory in the extraanalytical phase and knows the qualification of the staff and main performance characteristics of the laboratory.

How long will this take?

- Approximately 12-18 minutes in at one sitting (you cannot save your responses and finish later)
- We ask you to respond to 20 questions
- Having the request form(s)/file(s) of your laboratory close by will make responding more quick and easy.

To answer the questionnaire, please visit: <https://www.surveymonkey.com/r/labsforbetterutilization> We kindly request your answers within **14 days**.

After completion of the study, a survey report will be sent to you electronically, if you provide us with your e-mail address. Your e-mail address will only be used for sending to you the Survey Report and otherwise will be kept confidential. All survey data will be handled anonymously and the identity of your laboratory will not be revealed in presentations of the results. The survey is organized by the joint Working Group on Postanalytical Phase (WG-POST) of the European Federation of Clinical Chemistry and Laboratory Medicine (EFLM) and European Organisation for External Quality Assurance Providers in Laboratory Medicine. The plan of these organisations is to publish a report / paper of the results.

If you have any questions regarding this survey please contact the national coordinator of this study: Zorica Sumarac mail: zsumarac@gmail.com

Thank you for your cooperation and interest.

Best regards,

National coordinator

Zorica Sumarac, PhD

National coordinator of the study

EFLM WG-POST chair

Eva Ajzner MD, PhD